

Healthy Connections Prime Monthly Enrollment Dashboards

2020

January - April

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Glossary of Key Terms

Glossary of Key Terms

- **Active Enrollment:** Members with active coverage under Healthy Connections Prime. This does not include individuals who are enrolled but whose coverage has not started yet.
- **Cancellation:** A request by an individual to be removed from the program **before** the coverage effective date. For example: An individual has been passively enrolled into a Medicare-Medicaid Plan but they ask to leave the program before the coverage effective date. This request will delete the enrollment from all enrollment systems. This would be considered a cancellation.
- **Community:** At home or in a community-based setting, such as a Community Residential Care Facility (CRCF). Not in a nursing facility.
- **Community Residential Care Facility (CRCF):** CRCFs offer room and board and, unlike boarding homes, provide a degree of personal care for a period in excess of 24 consecutive hours for 2 or more persons, 18 years old or older.
- **Custodial Stay:** Member's stay in a nursing facility under an approved Medicaid Long Term Care Stay, and not for temporary rehabilitation.
- **Disenrollment:** A request by an individual to be removed from the program **after** the coverage effective date. For example: An individual has opted into a Medicare-Medicaid Plan but they ask to leave the program after the coverage effective date. This request will end the current enrollment coverage at the end of the month it is submitted. This would be considered a disenrollment.
- **Home and Community Based Services (HCBS) Waiver:** HCBS waivers provide services and supports for persons eligible for nursing home care stay longer in the community (home and community-based settings). Examples of such services and supports are: assistance getting dressed, home delivered meals, and wheelchair ramps. HCBS are offered through one of three waivers: Community Choices, HIV/AIDS, and Mechanical Ventilator Dependent. Plans also offer these services to non-waiver participants based on medical need.
- **Non-Custodial Stay:** A member's stay in a nursing facility for temporary rehabilitation and not for long term care.
- **Opt-in Enrollment:** A request by an eligible individual to actively join a Medicare-Medicaid Plan.
- **Opt-out:** A request by an individual to affirmatively decline passive enrollment into the Healthy Connections Prime program. Once an individual has opted out, the State must document this and exclude him/her from future passive enrollment processing. There are three scenarios where opt-out requests can be received:
 - The individual opts-in or is passively enrolled, and then opts out **before** the enrollment effective date. The State must **cancel** the enrollment along with opting the individual out of the program.
 - The individual opts-in or is passively enrolled, and then opts out **on or after** the enrollment effective date. The State must **disenroll** the individual along with opting the individual out of the program.
 - An individual **has not opted-in** to the program and he/she **has not been passively enrolled** but he/she requests to opt-out. The State must opt the individual out of passive enrollment into the program.
- **Passive Enrollment:** An auto assignment into a Medicare-Medicaid Plan for an eligible individual who has not actively chosen to join the program. Please note that if an individual does not take action to end their coverage, their membership in the program will be considered voluntary.
- **Plan:** A Medicare-Medicaid Plan (MMP) that is offering coverage under Healthy Connections Prime.

For More Information

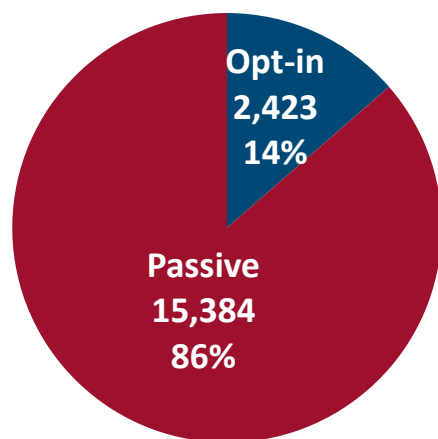
Please visit our website at <http://www.scdhhs.gov/prime> or call the SC Thrive Customer Service Center at (800) 726-8774, Monday-Friday, 8:30 a.m. – 5 p.m. TTY users call 711. This call is free.

January 2020

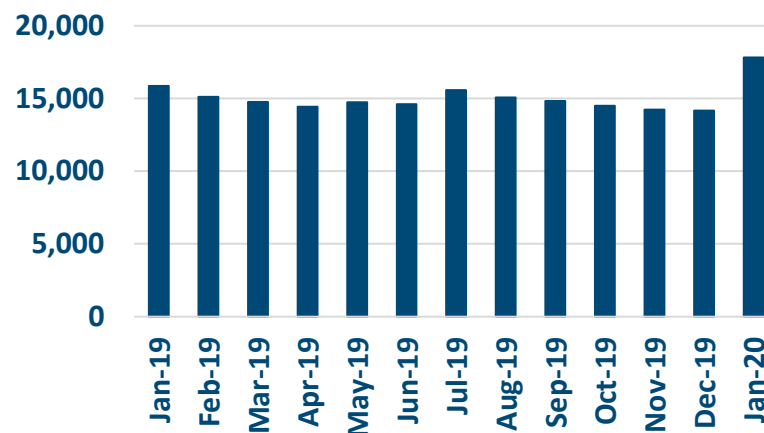
January 2020 Active Enrollments

Enrollment Breakdown by Source

OPT-IN VS. PASSIVE ENROLLMENTS



TOTAL ENROLLMENT BY MONTH*



January Active
Enrollments
17,807

December Active
Enrollments
14,158

Monthly
Enrollment Change
26%

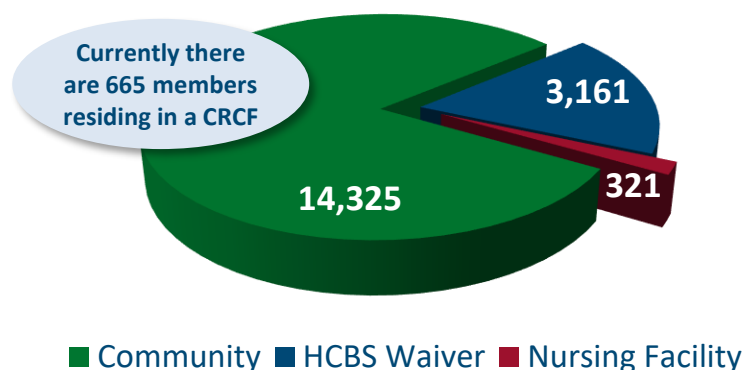
Nursing Facility Usage and Enrollee Demographics

NURSING FACILITY UTILIZATION

Type of Stay	Total
Custodial	321
Non-Custodial**	168
Total	489

** Portions of this chart are self-reported MMP data.

ENROLLEE POPULATION BREAKDOWN



Member Stories

“Great things get done when people come together as one.”

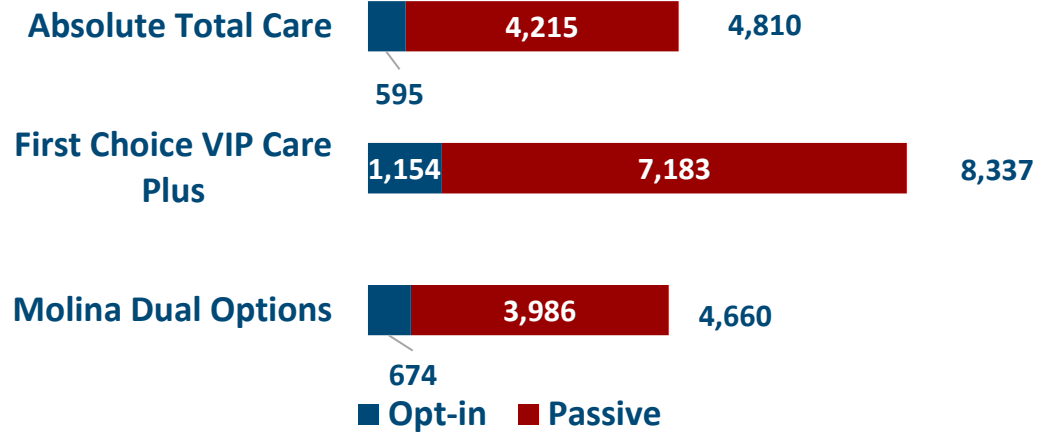
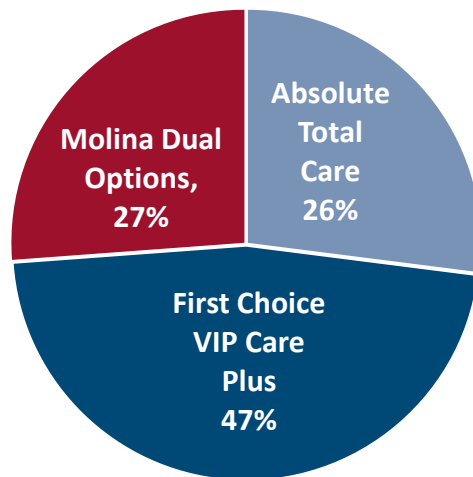
Visit our [Testimonials](#) page and read stories about some of our members' experiences in Healthy Connections Prime, including how a member was discharged from the ER on a Friday after fracturing his foot and urgently needed a wheelchair. His MMP worked quickly with the doctor and a durable medical equipment provider to secure a wheelchair before the weekend began.

January 2020 Active Enrollments

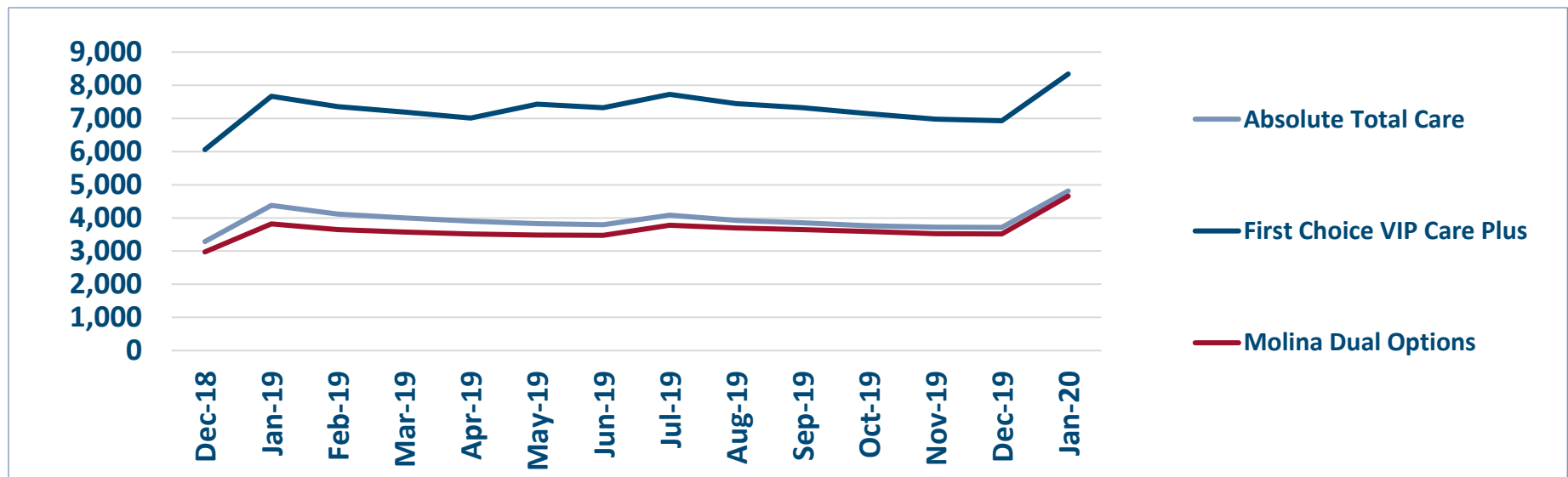
Enrollment by Plan

ENROLLMENT SOURCE BY PLAN

Total: 17,807



Monthly Enrollment By Plan

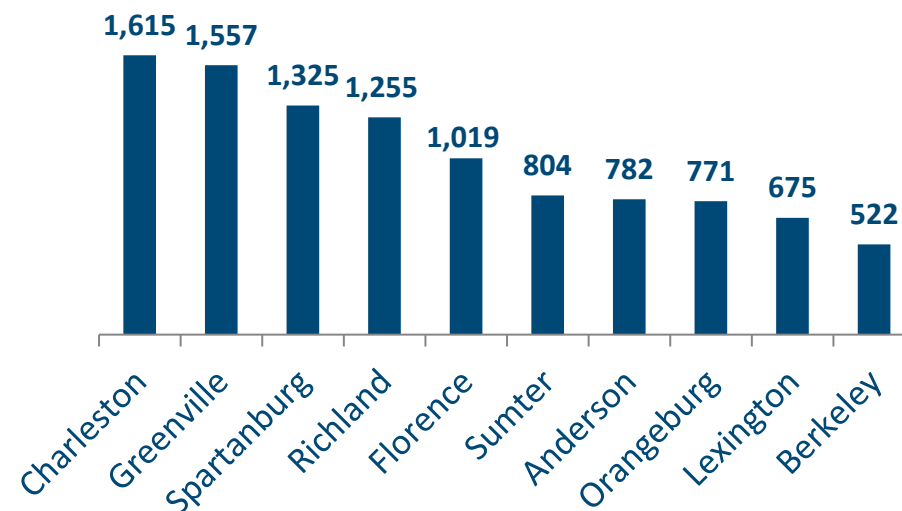


Healthy Connections Prime Active Enrollment

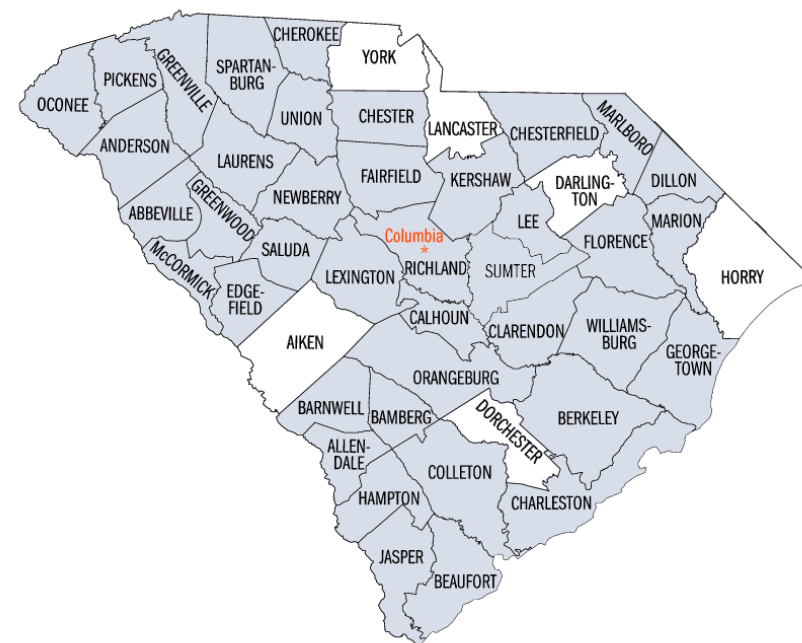
Jan
2020

County	Absolute Total Care	First Choice VIP Care Plus	Molina Dual Options	County Total
Abbeville	31	74	43	148
Aiken	0	0	0	0
Allendale	28	46	32	106
Anderson	96	574	112	782
Bamberg	59	54	49	162
Barnwell	48	53	59	160
Beaufort	175	223	0	398
Berkeley	263	259	0	522
Calhoun	27	34	49	110
Charleston	543	569	503	1615
Cherokee	0	308	0	308
Chester	56	66	80	202
Chesterfield	98	104	98	300
Clarendon	115	133	50	298
Colleton	101	97	131	329
Darlington	0	0	0	0
Dillon	90	99	102	291
Dorchester	0	0	0	0
Edgefield	32	47	59	138
Fairfield	47	80	74	201
Florence	309	359	351	1019
Georgetown	163	216	51	430
Greenville	481	545	531	1557
Greenwood	32	254	35	321
Hampton	72	72	53	197
Horry	0	0	0	0
Jasper	71	56	22	149
Kershaw	79	136	145	360
Lancaster	0	0	0	0
Laurens	94	155	119	368
Lee	55	79	74	208
Lexington	155	204	316	675
Marion	79	83	77	239
Marlboro	13	32	25	70
McCormick	93	103	135	331
Newberry	43	78	88	209
Oconee	0	303	53	356
Orangeburg	308	359	104	771
Pickens	127	206	100	433
Richland	362	442	451	1255
Saluda	28	45	39	112
Spartanburg	284	753	288	1325
Sumter	0	804	0	804
Union	28	97	38	163
Williamsburg	125	136	124	385
York	0	0	0	0
Total	4,810	8,337	4,660	17,807

TOP 10 COUNTIES BY ENROLLMENT



HEALTHY CONNECTIONS PRIME COUNTY PARTICIPATION

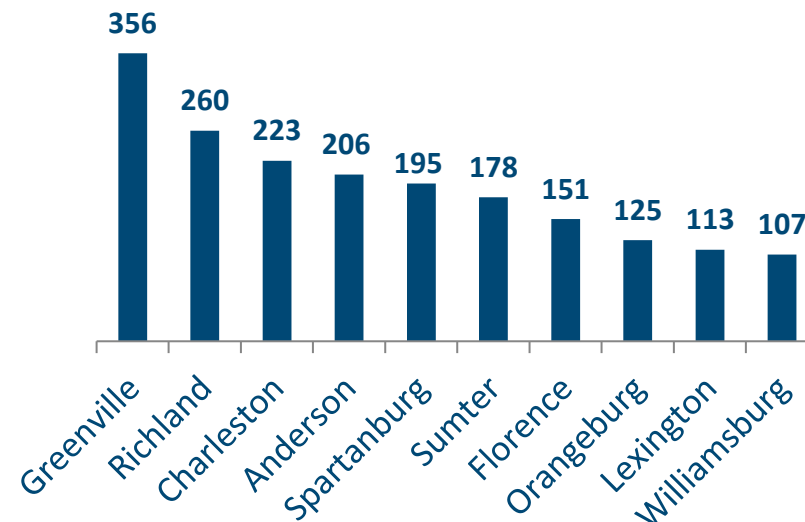


Healthy Connections Prime HCBS Waiver Enrollment

Jan 2020

County	Absolute Total Care	First Choice VIP Care Plus	Molina Dual Options	County Total
Abbeville	7	17	8	32
Aiken	0	0	0	0
Allendale	6	4	10	20
Anderson	18	150	38	206
Bamberg	12	11	5	28
Barnwell	6	4	12	22
Beaufort	17	37	0	54
Berkeley	33	37	0	70
Calhoun	1	8	10	19
Charleston	58	77	88	223
Cherokee	0	32	0	32
Chester	2	13	11	26
Chesterfield	6	11	10	27
Clarendon	33	37	12	82
Colleton	10	17	13	40
Darlington	0	0	0	0
Dillon	10	20	17	47
Dorchester	0	0	0	0
Edgefield	7	3	7	17
Fairfield	14	19	16	49
Florence	45	56	50	151
Georgetown	37	36	9	82
Greenville	104	129	123	356
Greenwood	5	33	7	45
Hampton	9	20	11	40
Horry	0	0	0	0
Jasper	8	7	2	17
Kershaw	9	18	24	51
Lancaster	0	0	0	0
Laurens	14	20	14	48
Lee	8	24	10	42
Lexington	23	39	51	113
Marion	19	24	30	73
Marlboro	6	7	8	21
McCormick	5	4	6	15
Newberry	4	13	13	30
Oconee	0	66	10	76
Orangeburg	49	57	19	125
Pickens	29	50	20	99
Richland	76	93	91	260
Saluda	6	4	8	18
Spartanburg	43	121	31	195
Sumter	0	177	1	178
Union	4	19	2	25
Williamsburg	35	32	40	107
York	0	0	0	0
Total	778	1,546	837	3,161

CURRENT TOP 10 COUNTIES BY WAIVER ENROLLMENT



HCBS WAIVER UTILIZATION

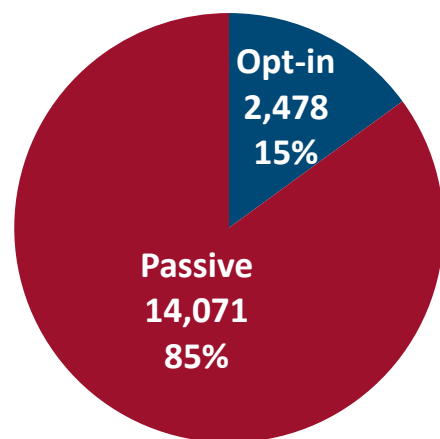
Waiver Service	Total
Community Choices	3,118
HIV/AIDS	42
Mechanical Ventilator Dependent	1
Total	3,161

February 2020

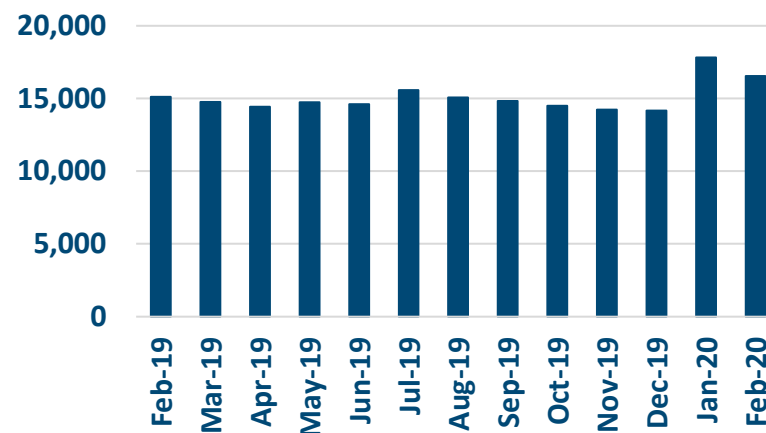
February 2020 Active Enrollments

Enrollment Breakdown by Source

OPT-IN VS. PASSIVE ENROLLMENTS



TOTAL ENROLLMENT BY MONTH*



February Active Enrollments
16,549

January Active Enrollments
17,807

Monthly Enrollment Change
-7%

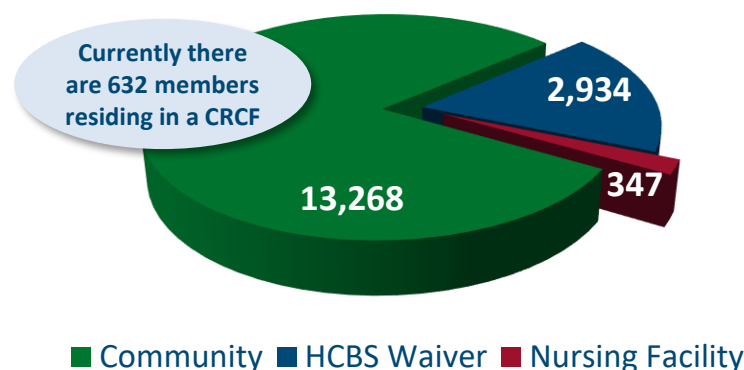
Nursing Facility Usage and Enrollee Demographics

NURSING FACILITY UTILIZATION

Type of Stay	Total
Custodial	347
Non-Custodial**	241
Total	588

** Portions of this chart are self-reported MMP data.

ENROLLEE POPULATION BREAKDOWN



2019 Program Data

The full 12 months of Enrollment Dashboards and Eligible Beneficiaries data for 2019 has been posted to our [Program Data](#) page. Visit the page to access these files and other useful program information, such as our county coverage map and our program updates.

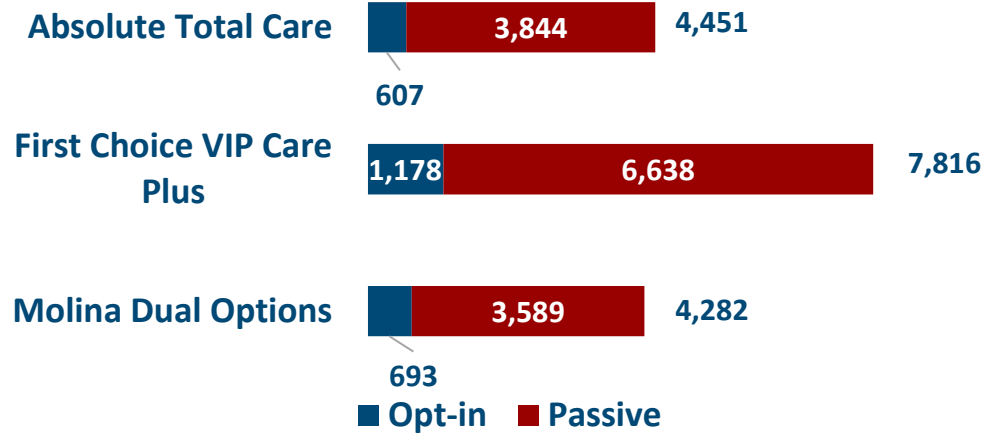
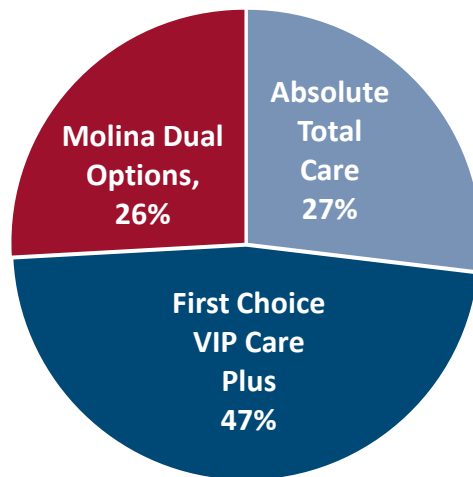
February 2020 Active Enrollments



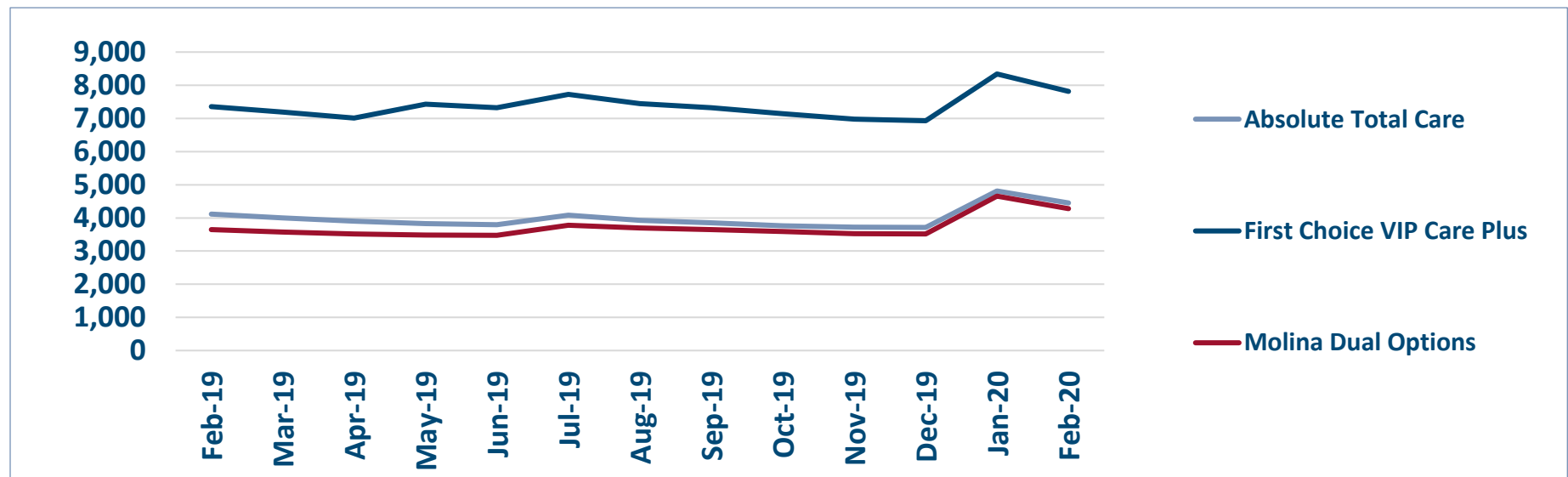
Enrollment by Plan

ENROLLMENT SOURCE BY PLAN

Total: 16,549



Monthly Enrollment By Plan

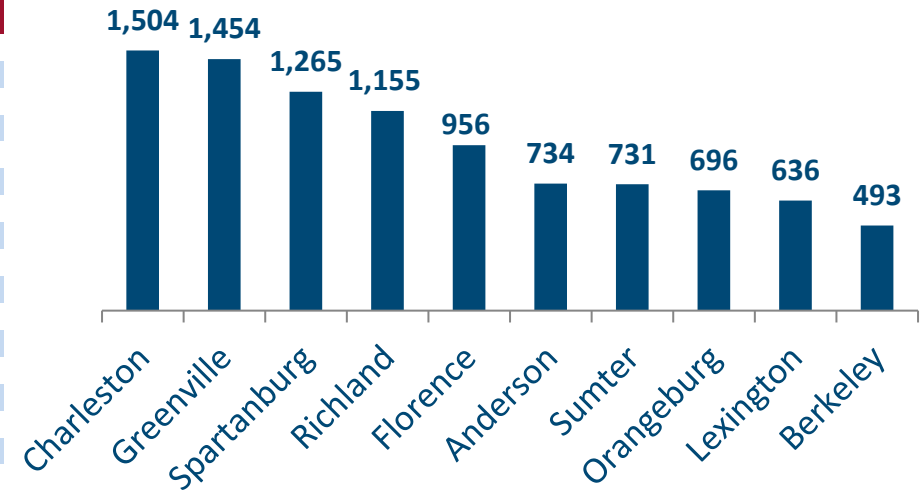


Healthy Connections Prime Active Enrollment

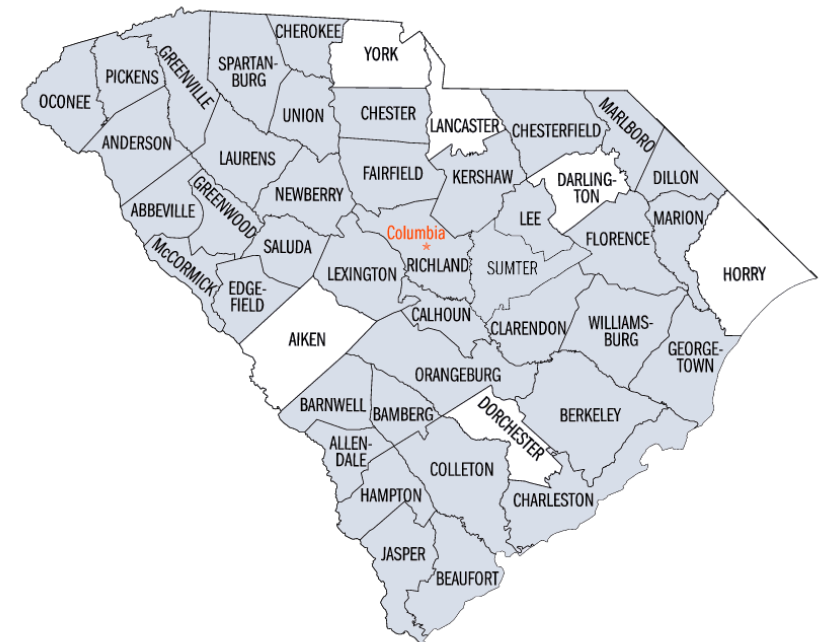
Feb
2020

County	Absolute Total Care	First Choice VIP Care Plus	Molina Dual Options	County Total
Abbeville	31	68	41	140
Aiken	0	0	0	0
Allendale	24	43	29	96
Anderson	80	559	95	734
Bamberg	52	47	48	147
Barnwell	44	50	56	150
Beaufort	163	209	0	372
Berkeley	250	243	0	493
Calhoun	23	32	45	100
Charleston	512	531	461	1,504
Cherokee	0	300	0	300
Chester	52	60	74	186
Chesterfield	95	99	98	292
Clarendon	107	125	40	272
Colleton	91	80	111	282
Darlington	0	0	0	0
Dillon	87	91	99	277
Dorchester	0	0	0	0
Edgefield	29	40	52	121
Fairfield	46	71	69	186
Florence	289	339	328	956
Georgetown	158	203	43	404
Greenville	451	510	493	1,454
Greenwood	28	251	27	306
Hampton	58	70	50	178
Horry	0	0	0	0
Jasper	64	47	19	130
Kershaw	73	126	136	335
Lancaster	0	0	0	0
Laurens	93	151	116	360
Lee	51	70	68	189
Lexington	143	193	300	636
McCormick	83	97	131	311
Marion	73	76	72	221
Marlboro	11	26	24	61
Newberry	37	73	81	191
Oconee	0	294	49	343
Orangeburg	279	333	84	696
Pickens	115	186	90	391
Richland	335	411	409	1,155
Saluda	27	41	36	104
Spartanburg	265	732	268	1,265
Sumter	0	731	0	731
Union	27	89	34	150
Williamsburg	105	119	106	330
York	0	0	0	0
Total	4,451	7,816	4,282	16,549

TOP 10 COUNTIES BY ENROLLMENT



HEALTHY CONNECTIONS PRIME COUNTY PARTICIPATION

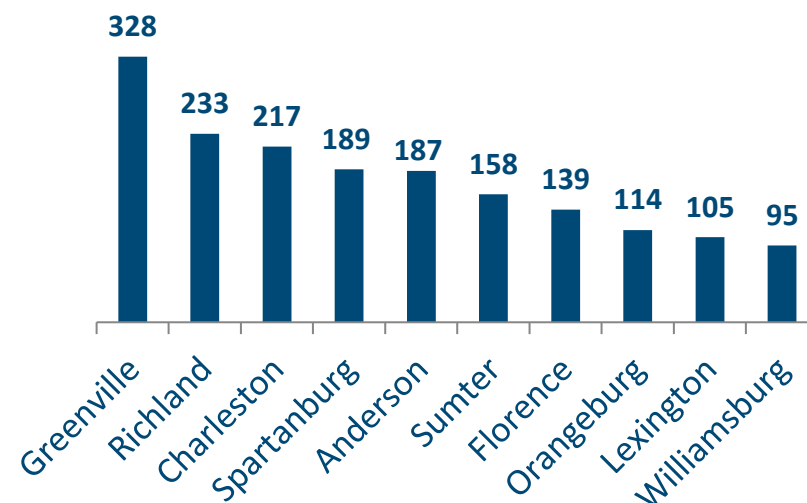


Healthy Connections Prime HCBS Waiver Enrollment

Feb
2020

County	Absolute Total Care	First Choice VIP Care Plus	Molina Dual Options	County Total
Abbeville	7	16	6	29
Aiken	0	0	0	0
Allendale	6	4	9	19
Anderson	11	146	30	187
Bamberg	10	8	6	24
Barnwell	6	3	12	21
Beaufort	17	34	0	51
Berkeley	33	37	0	70
Calhoun	1	7	9	17
Charleston	56	74	87	217
Cherokee	0	31	0	31
Chester	2	12	10	24
Chesterfield	5	10	9	24
Clarendon	30	34	10	74
Colleton	8	14	11	33
Darlington	0	0	0	0
Dillon	10	19	16	45
Dorchester	0	0	0	0
Edgefield	6	2	5	13
Fairfield	13	16	15	44
Florence	41	53	45	139
Georgetown	35	33	8	76
Greenville	97	123	108	328
Greenwood	6	35	5	46
Hampton	8	19	11	38
Horry	0	0	0	0
Jasper	7	7	2	16
Kershaw	10	18	24	52
Lancaster	0	0	0	0
Laurens	17	20	13	50
Lee	8	20	10	38
Lexington	21	36	48	105
Marion	19	22	33	74
Marlboro	6	7	7	20
McCormick	4	3	5	12
Newberry	3	12	13	28
Oconee	0	65	10	75
Orangeburg	42	54	18	114
Pickens	24	44	18	86
Richland	69	84	80	233
Saluda	5	3	6	14
Spartanburg	38	121	30	189
Sumter	0	158	0	158
Union	4	19	2	25
Williamsburg	32	32	31	95
York	0	0	0	0
Total	717	1,455	762	2,934

CURRENT TOP 10 COUNTIES BY WAIVER ENROLLMENT



HCBS WAIVER UTILIZATION

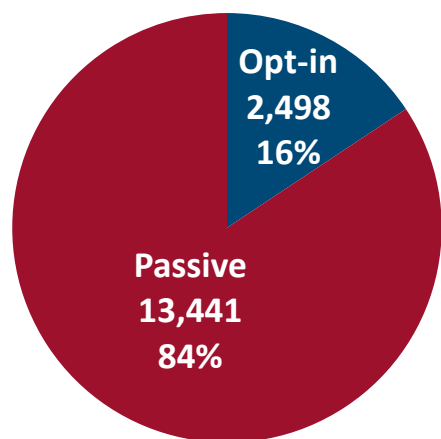
Waiver Service	Total
Community Choices	2,893
HIV/AIDS	40
Mechanical Ventilator Dependent	1
Total	2,934

March 2020

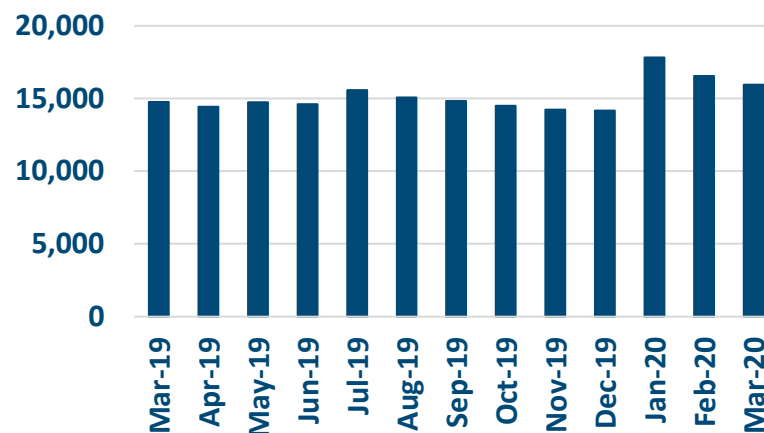
March 2020 Active Enrollments

Enrollment Breakdown by Source

OPT-IN VS. PASSIVE ENROLLMENTS



TOTAL ENROLLMENT BY MONTH*



March Active
Enrollments
15,939

February Active
Enrollments
16,549

Monthly
Enrollment Change
-4%

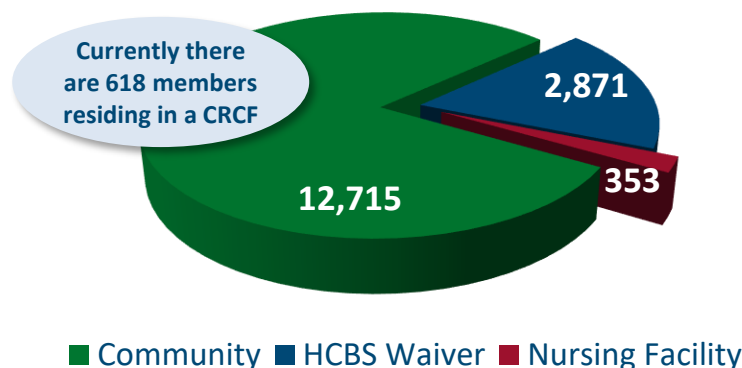
Nursing Facility Usage and Enrollee Demographics

NURSING FACILITY UTILIZATION

Type of Stay	Total
Custodial	353
Non-Custodial**	212
Total	565

** Portions of this chart are self-reported MMP data.

ENROLLEE POPULATION BREAKDOWN

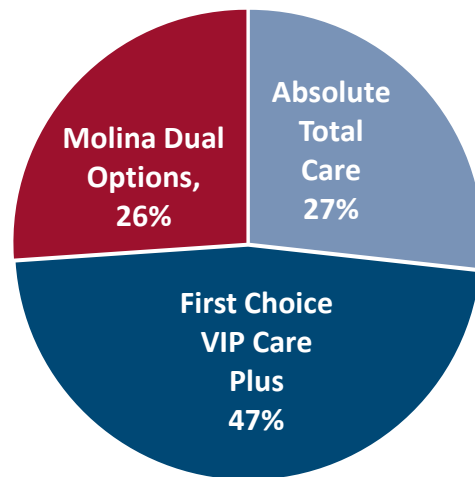


New County Expansions

Healthy Connections Prime is now available for enrollment in Aiken and Dorchester Counties for Select Health. Beneficiaries can call Healthy Connections Choices at 1-877-552-4642 for details on enrollment options.

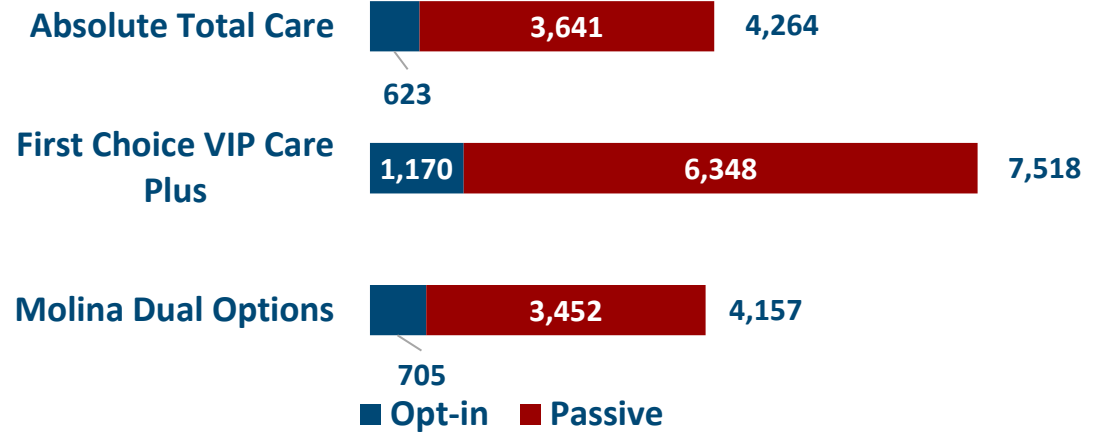
March 2020 Active Enrollments

Enrollment by Plan

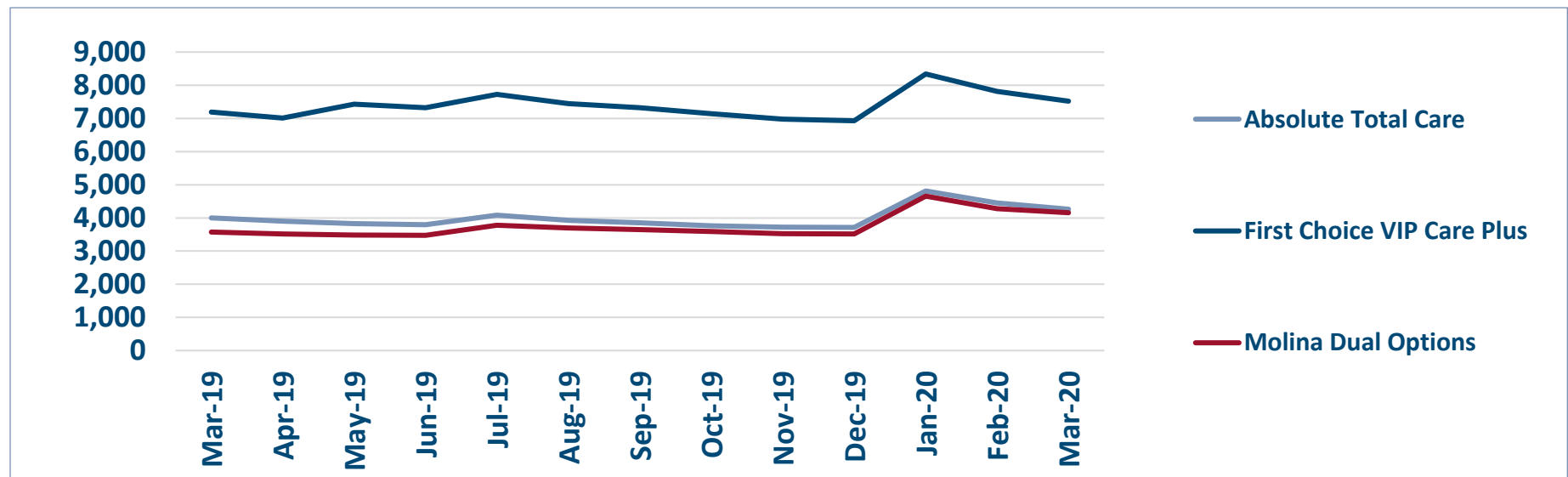


ENROLLMENT SOURCE BY PLAN

Total: 15,939



Monthly Enrollment By Plan

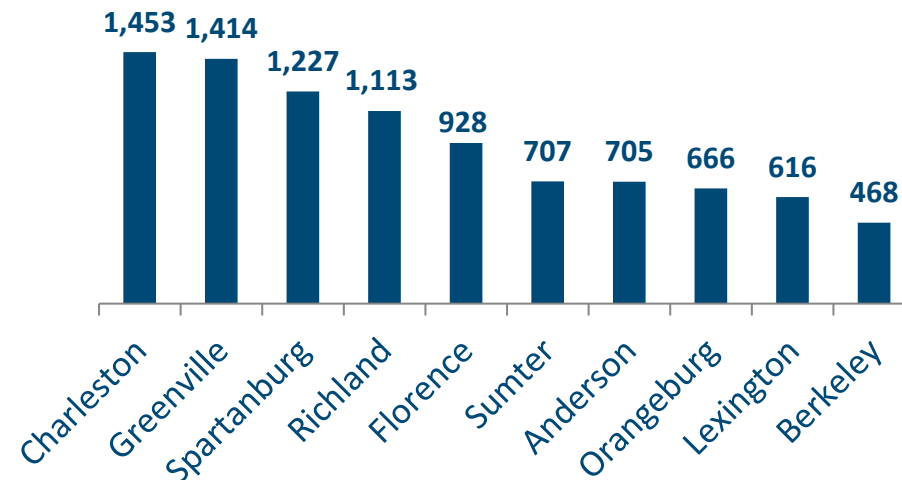


Healthy Connections Prime Active Enrollment

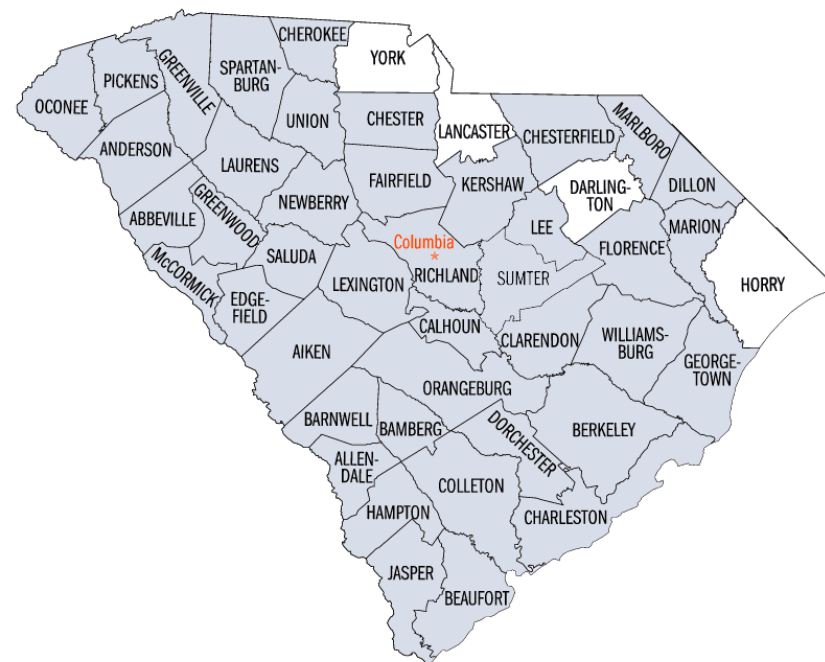
Mar
2020

County	Absolute Total Care	First Choice VIP Care Plus	Molina Dual Options	County Total
Abbeville	32	69	38	139
Aiken	0	0	0	0
Allendale	23	42	30	95
Anderson	73	541	91	705
Bamberg	48	44	46	138
Barnwell	43	49	56	148
Beaufort	150	198	0	348
Berkeley	233	235	0	468
Calhoun	20	28	40	88
Charleston	493	512	448	1,453
Cherokee	0	282	0	282
Chester	52	54	71	177
Chesterfield	94	93	97	284
Clarendon	101	120	39	260
Colleton	83	77	109	269
Darlington	0	0	0	0
Dillon	83	85	98	266
Dorchester	0	0	0	0
Edgefield	29	39	51	119
Fairfield	40	71	65	176
Florence	280	328	320	928
Georgetown	154	199	43	396
Greenville	435	496	483	1,414
Greenwood	28	245	26	299
Hampton	58	63	44	165
Horry	0	0	0	0
Jasper	63	47	19	129
Kershaw	69	127	125	321
Lancaster	0	0	0	0
Laurens	79	146	115	340
Lee	49	68	68	185
Lexington	138	189	289	616
McCormick	83	89	124	296
Marion	73	73	74	220
Marlboro	9	23	19	51
Newberry	35	71	76	182
Oconee	0	280	49	329
Orangeburg	266	315	85	666
Pickens	113	179	89	381
Richland	323	396	394	1,113
Saluda	25	41	36	102
Spartanburg	259	702	266	1,227
Sumter	0	707	0	707
Union	26	84	34	144
Williamsburg	102	111	100	313
York	0	0	0	0
Total	4,264	7,518	4,157	15,939

TOP 10 COUNTIES BY ENROLLMENT



HEALTHY CONNECTIONS PRIME COUNTY PARTICIPATION

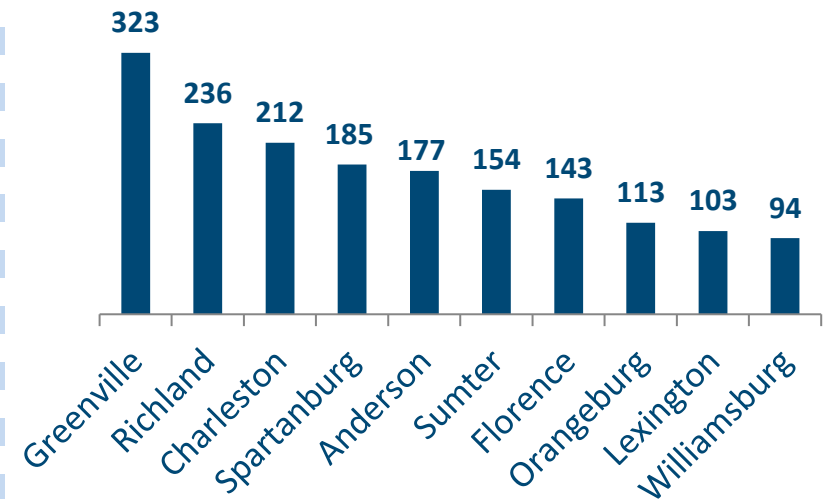


Healthy Connections Prime HCBS Waiver Enrollment

Mar
2020

County	Absolute Total Care	First Choice VIP Care Plus	Molina Dual Options	County Total
Abbeville	7	16	6	29
Aiken	0	0	1	1
Allendale	6	7	9	22
Anderson	10	140	27	177
Bamberg	10	8	6	24
Barnwell	6	3	13	22
Beaufort	17	29	0	46
Berkeley	28	37	0	65
Calhoun	0	6	9	15
Charleston	56	73	83	212
Cherokee	0	34	0	34
Chester	3	10	10	23
Chesterfield	5	10	10	25
Clarendon	27	30	7	64
Colleton	9	12	11	32
Darlington	0	0	0	0
Dillon	10	19	18	47
Dorchester	0	0	0	0
Edgefield	6	2	5	13
Fairfield	11	16	13	40
Florence	41	55	47	143
Georgetown	35	33	9	77
Greenville	93	123	107	323
Greenwood	6	33	5	44
Hampton	10	16	9	35
Horry	0	0	0	0
Jasper	6	8	2	16
Kershaw	9	14	21	44
Lancaster	0	0	0	0
Laurens	16	22	12	50
Lee	7	19	10	36
Lexington	18	35	50	103
Marion	19	23	30	72
Marlboro	7	6	7	20
McCormick	3	2	5	10
Newberry	4	14	11	29
Oconee	0	67	10	77
Orangeburg	42	53	18	113
Pickens	22	44	17	83
Richland	72	86	78	236
Saluda	4	3	6	13
Spartanburg	39	116	30	185
Sumter	0	154	0	154
Union	3	17	3	23
Williamsburg	32	32	30	94
York	0	0	0	0
Total	699	1,427	745	2,871

CURRENT TOP 10 COUNTIES BY WAIVER ENROLLMENT



HCBS WAIVER UTILIZATION

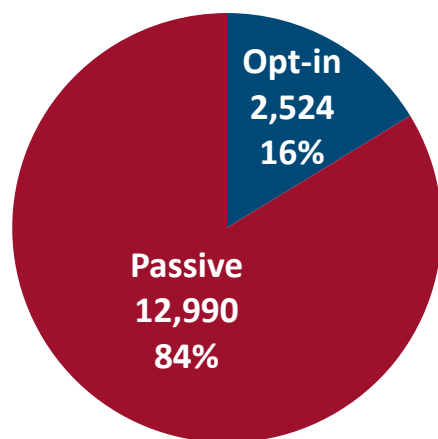
Waiver Service	Total
Community Choices	2,828
HIV/AIDS	42
Mechanical Ventilator Dependent	1
Total	2,871

April 2020

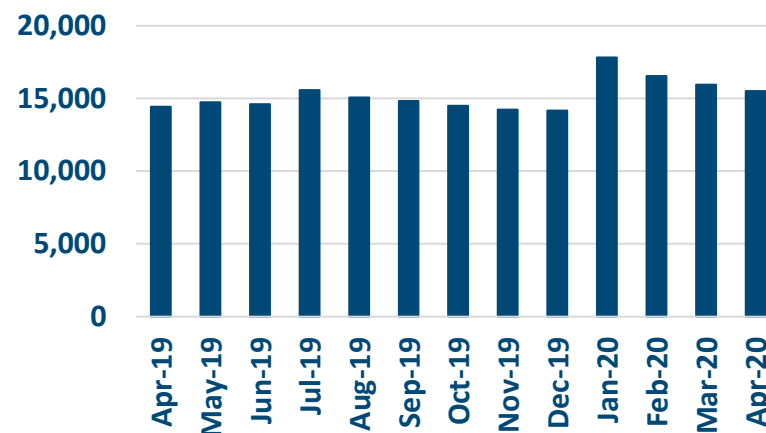
April 2020 Active Enrollments

Enrollment Breakdown by Source

OPT-IN VS. PASSIVE ENROLLMENTS



TOTAL ENROLLMENT BY MONTH*



April Active Enrollments
15,514

March Active Enrollments
15,939

Monthly Enrollment Change
-3%

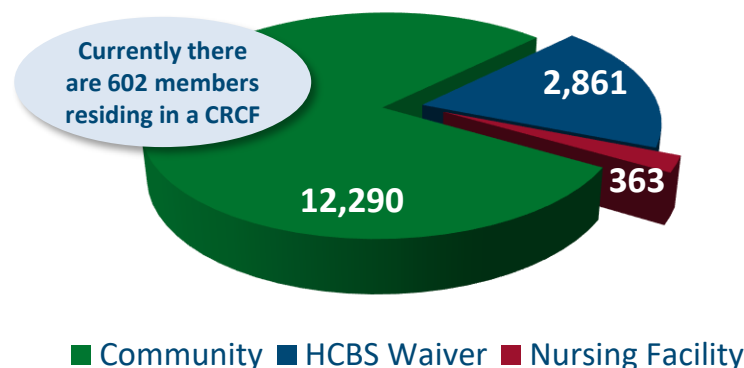
Nursing Facility Usage and Enrollee Demographics

NURSING FACILITY UTILIZATION

Type of Stay	Total
Custodial	363
Non-Custodial**	234
Total	597

** Portions of this chart are self-reported MMP data.

ENROLLEE POPULATION BREAKDOWN

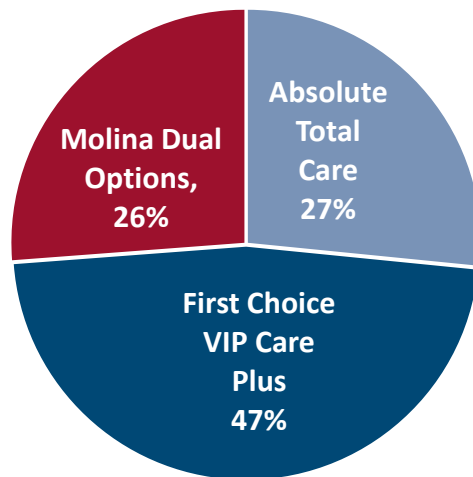


COVID-19 Information

Providers can visit <https://msp.scdhhs.gov/covid19> for more information on temporary provider policy changes that give providers needed flexibility to help ensure members continue to have access to care while supporting important social distancing measures.

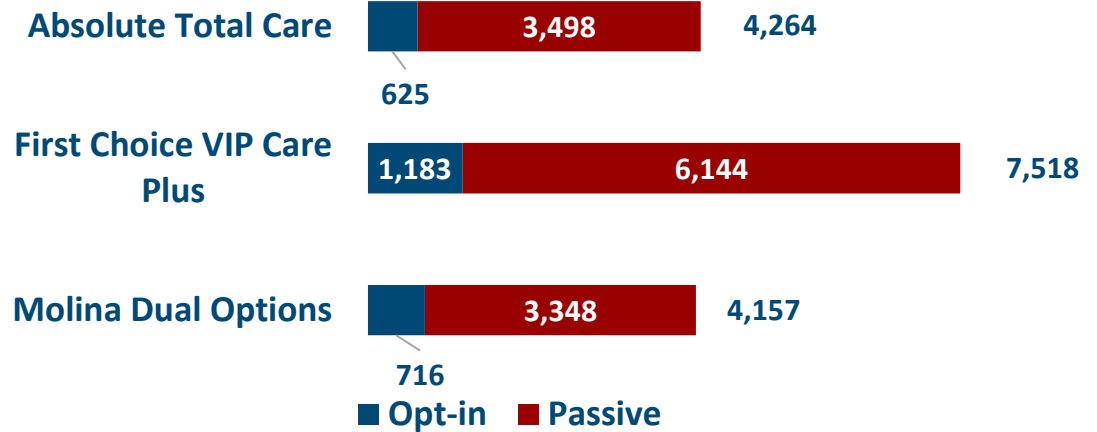
April 2020 Active Enrollments

Enrollment by Plan

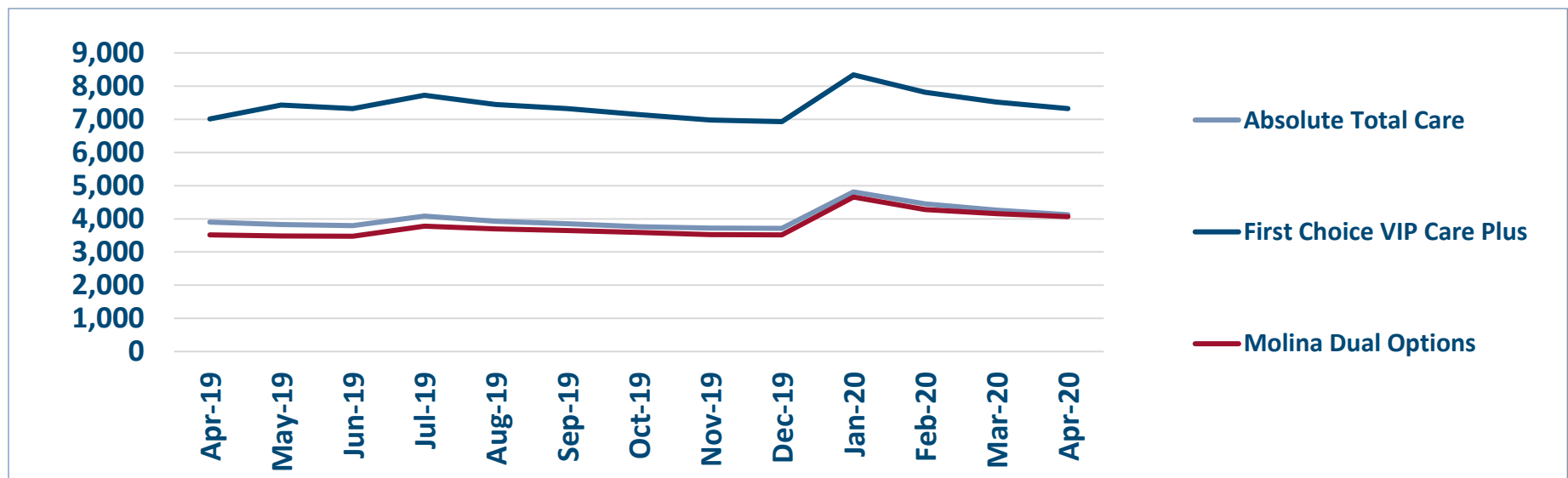


ENROLLMENT SOURCE BY PLAN

Total: 15,514



Monthly Enrollment By Plan

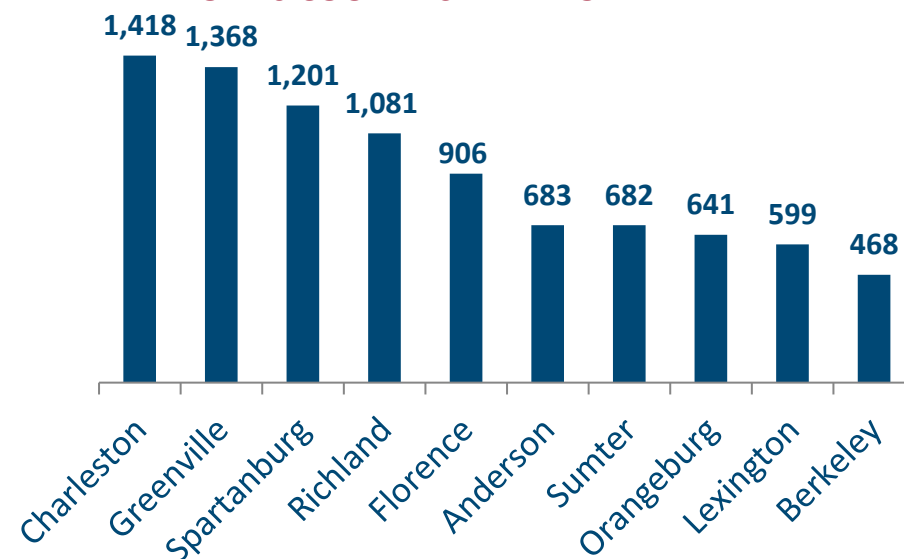


Healthy Connections Prime Active Enrollment

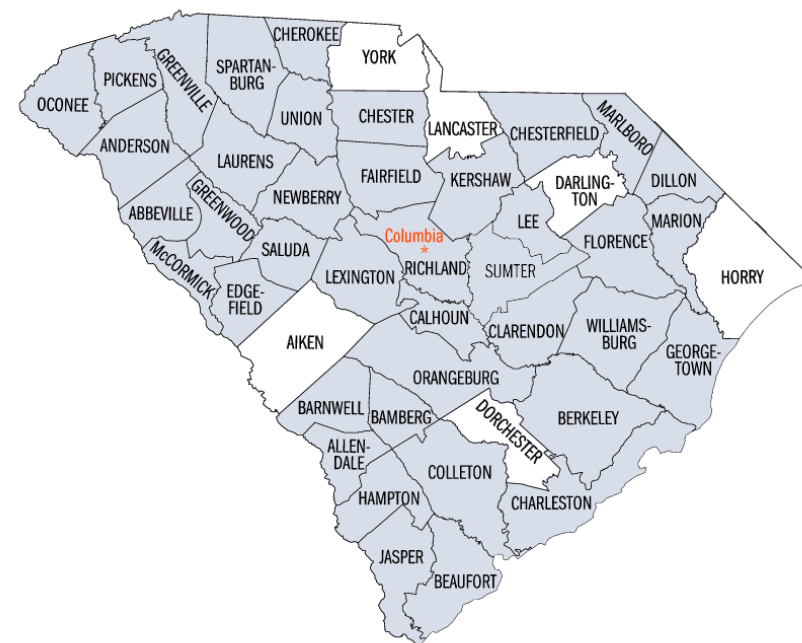
Apr
2020

County	Absolute Total Care	First Choice VIP Care Plus	Molina Dual Options	County Total
Abbeville	31	68	37	136
Aiken	0	1	0	1
Allendale	22	37	31	90
Anderson	71	529	83	683
Bamberg	48	39	46	133
Barnwell	39	48	57	144
Beaufort	141	190	0	331
Berkeley	232	236	0	468
Calhoun	21	25	39	85
Charleston	475	501	442	1,418
Cherokee	0	278	0	278
Chester	48	54	67	169
Chesterfield	96	95	93	284
Clarendon	94	113	41	248
Colleton	77	74	108	259
Darlington	0	0	0	0
Dillon	82	84	95	261
Dorchester	0	3	0	3
Edgefield	30	37	48	115
Fairfield	38	70	64	172
Florence	271	320	315	906
Georgetown	147	198	44	389
Greenville	416	477	475	1,368
Greenwood	27	238	23	288
Hampton	55	62	43	160
Horry	0	0	0	0
Jasper	60	46	17	123
Kershaw	67	122	124	313
Lancaster	0	0	0	0
Laurens	77	143	111	331
Lee	45	66	66	177
Lexington	131	179	289	599
Marion	73	72	74	219
Marlboro	9	24	17	50
McCormick	81	87	125	293
Newberry	35	67	73	175
Oconee	0	271	46	317
Orangeburg	257	302	82	641
Pickens	113	174	89	376
Richland	313	393	375	1,081
Saluda	23	40	35	98
Spartanburg	251	692	258	1,201
Sumter	0	682	0	682
Union	26	84	32	142
Williamsburg	101	106	100	307
York	0	0	0	0
Total	4,123	7,327	4,064	15,514

TOP 10 COUNTIES BY ENROLLMENT



HEALTHY CONNECTIONS PRIME COUNTY PARTICIPATION

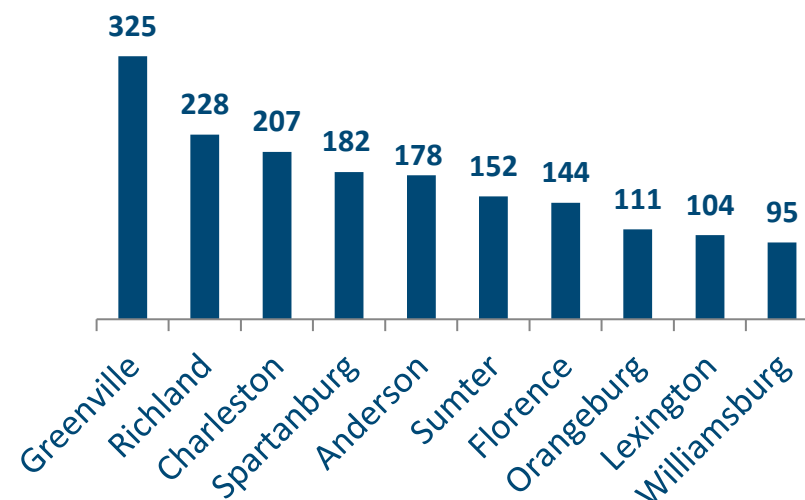


Healthy Connections Prime HCBS Waiver Enrollment

Apr
2020

County	Absolute Total Care	First Choice VIP Care Plus	Molina Dual Options	County Total
Abbeville	7	16	8	31
Aiken	0	0	0	0
Allendale	6	8	10	24
Anderson	12	139	27	178
Bamberg	9	7	7	23
Barnwell	5	3	14	22
Beaufort	15	32	0	47
Berkeley	27	36	0	63
Calhoun	0	6	9	15
Charleston	54	73	80	207
Cherokee	0	33	0	33
Chester	3	10	11	24
Chesterfield	6	8	10	24
Clarendon	26	25	7	58
Colleton	9	12	10	31
Darlington	0	0	0	0
Dillon	11	20	17	48
Dorchester	0	0	0	0
Edgefield	6	2	5	13
Fairfield	11	16	14	41
Florence	40	59	45	144
Georgetown	37	35	10	82
Greenville	93	122	110	325
Greenwood	6	33	4	43
Hampton	11	17	9	37
Horry	0	0	0	0
Jasper	6	8	2	16
Kershaw	9	15	20	44
Lancaster	0	0	0	0
Laurens	16	21	12	49
Lee	6	18	11	35
Lexington	20	36	48	104
Marion	19	20	34	73
Marlboro	7	5	7	19
McCormick	3	2	4	9
Newberry	5	13	11	29
Oconee	0	68	9	77
Orangeburg	39	53	19	111
Pickens	25	43	19	87
Richland	69	86	73	228
Saluda	4	3	7	14
Spartanburg	38	114	30	182
Sumter	0	152	0	152
Union	4	17	3	24
Williamsburg	32	33	30	95
York	0	0	0	0
Total	696	1,419	746	2,861

CURRENT TOP 10 COUNTIES BY WAIVER ENROLLMENT



HCBS WAIVER UTILIZATION

Waiver Service	Total
Community Choices	2,820
HIV/AIDS	40
Mechanical Ventilator Dependent	1
Total	2,861